

About Spurgeons Children's Charity

Spurgeons is one of the UK's leading children's charities, supporting children and families affected by social disadvantage. In the last year, we delivered over 80 services, coming into contact with over 37,000 children and 64,000 parents or carers.

We ensure vulnerable children and families can access the help they need for a better future. We aim to help them better cope with their difficulties and provide them with resources and support to find long lasting solutions to challenging problems.

- 01953 804065
- HMP Wayland, Griston, Thetford, Norfolk IP25 6RL
- www.spurgeons.org

If you are concerned about someone in HMP Wayland, you can contact the Safer Custody team on 01953 804000 or you can speak to a member of the chaplaincy team on **01953 804080**.

HMP Wayland information for visitors

This booklet contains useful information about bringing children or family to visit at HMP Wayland.

Visiting Times

	AM	PM
Monday	09.00-13.00	Closed
Tuesday	Closed	14.15-15.45
Wednesday	Closed	14.15-15.45
Thursday	Closed	Closed
Friday	Closed	14.15-15.45
Saturday	Closed	14.15-15.45
Sunday	Closed	14.15-15.45

Spurgeons Children's Charity runs children's and family visits and parenting courses for prisoners. Spurgeons staff and our partner organisations will be on hand before, during and after your visit to offer advice and support.

Booking children's and family visits

These visits can be applied for by the prisoner. Applications forms are available on all wings.

Once an application is received it will be processed and sent to Operations for approval. Following approval, we will allocate a date for your visit. Children's and family visits run throughout the year on alternate Mondays. We sometimes move these around so that children's visits always fall within half term and continue to be alternate Mondays throughout the longer school holiday periods.

Normal domestic visits can be booked in the usual way, by emailing socialvisits.wayland@hmps.gsi.gov.uk or calling the visitors centre on **01953 804152**.

Children's visits 09.00-13.00

Children's visits are different from ordinary domestic visits. The whole family, with children up to 18 years, are able to move around the visits hall freely and engage with craft activities, soft play, pool, table tennis and sit and ride toys for younger ones. We also have a large range of board games, a Wii Switch and a large TV. The emphasis is on Dad spending quality time with his children.

Family visits 09.00-13.00

Family visits are also held within a relaxed environment to encourage positive interaction with the wider family. Again, you can freely move around the room. Toys and games are also provided to keep the family entertained.

For both children's and family visits you may bring in up to **£50 in loose change** to use at the tea bar for food and drink.

We encourage children to bring in school work to share with Dad. We have a dedicated homework corner for you to use, if required.

Spurgeons staff will be present in the visits hall throughout the visit, however children remain the responsibility of their parent/carer at all times.

Play Area

Our well-equipped play area is staffed with play workers and opens on normal domestic visits between 14.15 and 15.45 Tuesday, Wednesday and Friday-Sunday. Children under 2 years must be accompanied by an adult. Please sign your children in; they remain the responsibility of their parent/carer at all times.

Support for families

If you are struggling with any aspect of family life, the visiting process or have concerns about the person you are visiting, please let Spurgeons staff know. We will help wherever we can or contact the people in your local area who can offer support.

Arriving at the prison

- There is a Visitors' Centre just outside the entrance, which is managed by Wayland prison staff. It has small children's play areas inside and outside.
- There is a large car park for parking.
- Visitors will be subject to a search and may be subject to a passive dog search.

Preparing for your visit

Please see the Information For Visitors to Wayland Prison leaflet available in the Visitors' Centre.



Getting to the Prison



Car: The prison is off the A1075, about 3 miles from the south of Watton, and is signposted. The M11 and A11 trunk roads are the main routes which provide the best connection with most parts of the country. Leave the A11 at Thetford and take the A1075 towards Watton. About 10 miles from the junction of the A1075 and the A11 is the village of Griston and you will see signposts to the prison from there.

Wayland is about 20 miles west of Norwich and 12 miles north of Thetford. The prison is on the edge of Griston and about 3 miles south of Watton.

Please ask at the Visitors' Centre desk for further information on coach/minibus travel.

Financial Help in Getting to the Prison

If you are on a low income you may be able to get support from the Assisted Prison Visits Scheme, applications forms are available in the Visitors' Centre.

Sending in money

Please ask for information at the Visitors' Centre.

Property for the offender

A list of items which can be posted in is displayed in the Visitors' Centre. Books can also be handed in there.



Train: The nearest railway station is Thetford. A taxi from the station to Wayland costs approx £25-30 each way.